

## GENERAL TERMS

### 1. Terms of Entry and Residence

No-one may enter, settle or stay on the campsite without previous authorisation of the manager or his representative, who is responsible for the safety of the site and maintenance of order including application of the following rules.

The fact of staying on the campsite implies acceptance of these rules and agreement to conform to them.

The campsite may not be used as an official address of domicile.

### 2. Police Formalities

Unaccompanied minors are may not enter the site without written permission of their parent or guardian.

Any person staying one night or more on the campsite must show a passport or official identity document to the site manager or his representative.

In accordance with article R.611-35 of the Code of Entry and Residence of Foreigners and the right of asylum, the site manager has to complete an official entry form, signed by the foreign client on his arrival. It must include:

1° First name and family name

2° Date and place of birth

3° Nationality

4° Official Place of residence

### 3. Setup

Tents, caravans or similar equipment may only be set up where indicated by the manager or his representative.

### 4. Site Office

Open from 8h00 to 12h00 and 15h00 to 19h00.

Information is available in the site office concerning the services available on the campsite, opportunities for provisioning , the sports facilities, local places of interest and useful contacts in the area.

system is in place for receiving and dealing with complaints, but these will only be taken into consideration if they are signed, dated and concern recent specific events.

### 5. Notices

The current internal regulations are displayed on the notice board at the entrance to the site and in the site office. A copy will be provided to any client on request.

For classified campsites their class and their category, tourism or holiday, and the number of places, tourist of holiday, is also displayed. The prices of different services are provided under conditions established by the Minister of Consumer Affairs which are available for inspection in the site office.

### 6. Departure Formalities

Clients are requested to inform the site office of their departure the day before leaving.

Clients intending to leave before the site office opens must settle their bill the day before.

### 7. Noise

Campers are kindly requested to avoid making any noise which might disturb their neighbours and to keep their radios and music players at low volume. Please avoid slamming doors and car boots.

Complete silence is requested.

Dogs and other animals may not be set free and are only allowed if kept on a lead.

They may not be left alone on the campsite, even locked up, in the absence of their owners, who have a legal responsibility for the animal's behaviour.

### 8. Visitors

Visitors require permission from the manager or his representative before entering the site, where their behaviour is the responsibility of the clients they are visiting. Campers may meet their visitors in the site office. For those entering the site the camper may have to pay a fee as visitors are allowed full access to all the facilities of the campsite.

The fees are on display at the entrance to the site and in the site office.

Visitor's cars are not allowed into the site.

### 9. Traffic and Parking

The speed limit for vehicles within the campsite is 10km/hr.

Traffic is allowed between the hours 7h00 of 23h00.

Only vehicles belonging to campers may enter and drive inside the site.

Parking on sites designated for tents or caravans is strictly prohibited.

Cars may only be parked in indicated spaces and must not disturb traffic circulation or the arrival of new campers.

### 10. Cleanliness and Hygiene

No action is allowed that might dirty or pollute the campsite. Do not throw dirty water into the ground or in the gutters.

Holding tanks must be emptied in the designated place only.

House hold garbage and waste of all kinds must be put into the rubbish bins.

Laundry is strictly forbidden except in the sinks provided.

Washing may only be dried on the washing lines provided for this in the drying room.

However, it is tolerated up to 10:00am close to the camper's location provided it is done discretely and does not disturb the neighbours. Washing may never be hung between trees.

The flowers and decorative shrubs must be respected. It is forbidden to hammer nails into

the trees, cut branches or to plant new vegetation.

Digging the soil or putting your personal fence around your site is forbidden.

Any repairs necessary to restore the vegetation, fences, the land or installations will be charged to those responsible for its damage.

The site, equipment or installation used by the camper must be maintained and restored into the condition in which it was found.

#### 11. Security

##### a) Fire

Open fire (wood, charcoal, etc.) are strictly prohibited. Stoves must be kept in good operating condition and must not be used in hazardous conditions.

In case of fire, let the camp manager know immediately. There are fire extinguishers available if needed. There is a first aid kit in the site office.

##### b) Theft

The management is responsible for the safekeeping of objects left in their care in the site office and also for the general oversight of the campsite.

Campers remain responsible for their own installations and must report any suspicious activity to the manager. Clients are recommended to take normal precautions to safeguard their property.

#### 12. Games

No violent or disturbing games are allowed in the campsite.

The meeting room may not be used for active games.

Parents must supervise their children at all times.

#### 13. Unoccupied Tents and Caravans

Unoccupied Tents and Caravans may only be left on the site with the permission of the manager and in the places indicated by him.

Material left on the site is subject to a storage fee, which is indicated on the notice board in the site office.

#### 14. Infringement of These Regulations

In the event of a resident disturbing other campers or being in breach of these rules, the manager or his representative will give the resident formal notice by word of mouth or in writing ordering him, her or them to stop the disturbance.

In case of serious or repeated infringements of these rules after being given formal notice the management has the right to cancel the contract.

In the case of any infraction which amounts to breaking the law, the management reserves the right to call the police.